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HASIL PENILAIAN SEJAWAT SEBIDANG ATAU PEER REVIEW
KARYA ILMIAH : JURNAL ILMIAH

Judul Jurnal Ilmiah (Artikel) : Employees' Perception of Lean Six Sigma Implementation to Business Performance on Low- cost Budget Hotels
 Jumlah Penulis : 4 Orang (Heru Prastawa, Alima Shofia, Arfan Bakhtiar, **Maya Damayanti**)
 Status Pengusul : Penulis ke-1 dan Penulis Korespondensi
 Identitas Jurnal Ilmiah : a. Nama Jurnal : Journal of Quality Assurance in Hospitality & Tourism.
 b. Nomor ISSN : P-ISSN: 1528-008X ; e-ISSN: 1528-0098
 c. Volume, nomor : 23, 6 Tahun 2022
 d. Penerbitn : Taylor & Francis Group, LLC
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 JURNAL : <https://www.tandfonline.com/loi/wqah20>
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 g. Terindeks di : SCOPUS, CAB Abstracts; CABI; EBSCO, Q2: SJR: 0.623
 h. Turnitin Similarity : 12 %

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b. Ruang lingkup dan kedalaman pembahasan (30%)	11	11,5	11,25
c. Kecukupan dan kemutakhiran data/ informasi dan metodologi (30%)	11	11,4	11,2
d. Kelengkapan unsur dan kualitas terbitan/jurnal (30%)	10	10,5	10,25
Total = (100%)	35	37,1	36,05
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Reviewer 1



Prof. Dr. Udisubakti Ciptomulyono, MEng.Sc
 NIP. 195903181987011001
 Unit kerja : Dept. Teknik Sistem Industri ITS

Semarang,
 Reviewer 2



Prof. Dr. Moses L Singgih , MSc. PhD
 NIP. 195908171987031002
 Unit kerja : Dept. Teknik Sistem Industri ITS

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b. Ruang lingkup dan kedalaman pembahasan (30%)	12			11
c. Kecukupan dan kemutakhiran data/informasi dan metodologi (30%)	12			11
d. Kelengkapan unsur dan kualitas terbitan/jurnal (30%)	12			10
Total = (100%)	40			35
Nilai Pengusul = 40% x 35/3 = 4,67				

Catatan Penilaian artikel oleh Reviewer :

- Kesesuaian dan kelengkapan unsur isi jurnal:** Penulisan jurnal lengkap dan ditulis sesuai dengan petunjuk penulisan, terdiri dari : Title, Introduction, Materials and Methods, Results and Discussion, Conclusion, dan References. Isi artikel tentang Pr e s e p s i k a r y a w a n t e r k a t a n d e n g a n k o n s e p L e a n S i g m a (L S S) p a d a L o w - c o s t Budget Hotels.
- Ruang lingkup dan kedalaman pembahasan :** Kesesuaian substansi artikel dengan lingkup jurnal tinggi, yaitu menguji seberapa besar ketepatan pemahaman karyawan hotel biaya murah terhadap penerapan Lean Six Sigma. Penyajian hasil penelitian dilakukan secara baik dan Sistematis.
- Kecukupan dan kemutakhiran data/informasi dan metodologi:** Keterbaruan artikel ini terletak pada penerapan LSS dalam pengelolaan hotel low cost, dengan mengevaluasi persepsi pengelolaanya. Metodologi masih bisa dikembangkan. Data yang dipakai lengkap dan mutakhir, serta metodologi yang digunakan baik. Dari 30 referensi yang digunakan, referensi yang mutakhir yang publish kurang dari 10 tahun sebanyak 24 referensi. Rujukan merupakan jurnal internasional cukup banyak.
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Semarang,
 Reviewer 1



Prof. Dr. Udisubakti Ciptomulyono
 NIP. 195903181987011001
 Unit kerja : Dept. Teknik Sistem Industri ITS

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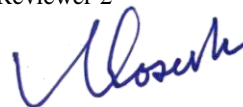
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a. Kelengkapan unsur isi jurnal (10%)	4			3,7
b. Ruang lingkup dan kedalaman pembahasan (30%)	12			11,5
c. Kecukupan dan kemutakhiran data/informasi dan metodologi (30%)	12			11,4
d. Kelengkapan unsur dan kualitas terbitan/jurnal (30%)	12			10,5
Total = (100%)	40			37,1
Nilai Pengusul = 40% x 37,1/3 = 4,95				

Catatan Penilaian artikel oleh Reviewer :

- Kesesuaian dan kelengkapan unsur isi jurnal:** Kelengkapan isi jurnal terpenuhi dan ditulis sesuai dengan Author Guidelines . Paper terdiri dari Title, Introduction, Materials and Methods, Results and Discussion, Conclusion, dan References.Paper berisi tentang persepsi karyawan berkaitan dengan konsep LSS, pada Low-coat Budeget Hotels.
- Ruang lingkup dan kedalaman pembahasan:** : Substansi p a p e r sesuai dengan lingkup jurnal yaitu menguji seberapa besar ketepatan pemahaman karyawan hotel biaya murah terhadap penerapan Lean Six Sigma. Hasil penelitian disajikan secara baik dan Sistematis.
- Kecukupan dan kemutakhiran data/informasi dan metodologi:** Paper ini memiliki nilai kebaruan yaitu penerapan LSS dalam pengelolaan hotel low cost, dengan mengevaluasi persepsi pengelolaanya. Data yang dipakai lengkap dan mutakhir serta metodologi yang dipilih baik. Dari 30 referensi yang digunakan, sebanyak 24 referensi (80%) merupakan referensi yang mutakhir karena kurang dari 10 tahun. Referensi yang kurang dari 5 tahun sebanyak 28. Sebagian besar rujukan merupakan jurnal internasional
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Employees' Perception of Lean Six Sigma Implementation to Business Performance on Low-cost Budget Hotels

Prastawa, Heru^a ; Shofia, Alima^a; Bakhtiar, Arfan^a; Damayanti, Maya^b

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^a Industrial Engineering Department, Diponegoro University, Semarang, Indonesia

^b Urban and Regional Planning Department, Diponegoro University, Semarang, Indonesia

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Abstract

This study aims to identify the critical success factors (CSFs) of Lean Six Sigma (LSS) at low-cost budget hotels, which are affiliated with virtual hotel operators (VHOs) that provide some knowledge on how CSFs influence the LSS implementation and how LSS can affect operational and organizational performances on the basis of employees' perception. To achieve this objective, the researcher surveyed 120 respondents who work in hotels that are affiliated with VHOs, such as Airy Rooms, RedDoorz, and OYO Rooms at Semarang City. The result indicates that among the six CSFs that were determined, only three affected the LSS implementation, namely, management involvement and commitment, linking LSS to business strategy, and project selection and prioritization. LSS has a weaker direct influence on organizational performance than its relationship with operational performance. This study focused on hotels that have partnerships with VHOs, which do not implement LSS in their business environment. This research was based on employees' perception if LSS was

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implemented in their working environment to give some points of view on what CSFs could successfully affect the LSS implementation and whether it could effectively boost the performances. At the end of part of the discussion, the authors attempted to explain the importance of CSFs in the hotel industry, especially hotels that are affiliated with VHOs, and how they can influence the success of LSS and finally can affect hotel performance. © 2021 Taylor & Francis Group, LLC.

Author keywords

business performance; Critical success factors; hospitality; lean six sigma ; virtual hotel operator

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🔍 Prastawa, H.; Industrial Engineering Department, Diponegoro University, Semarang, Indonesia; email:heru.prastawa@gmail.com

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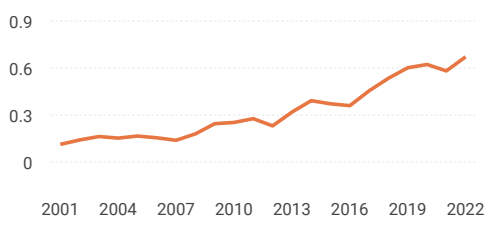
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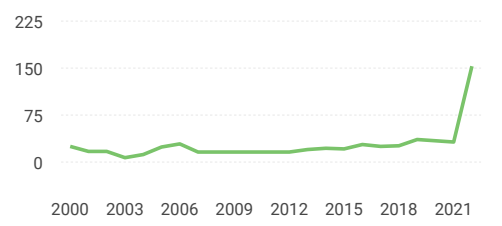
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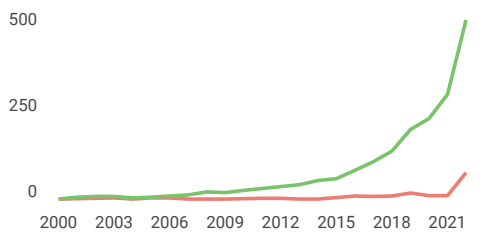
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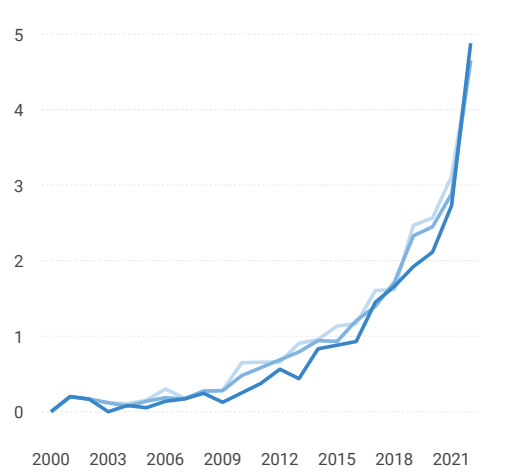
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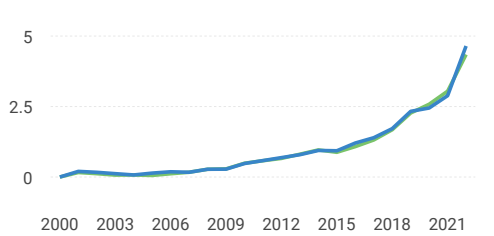
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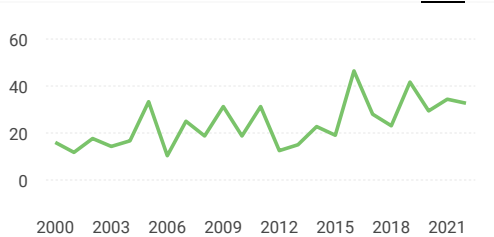
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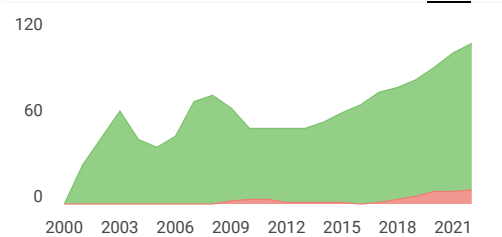
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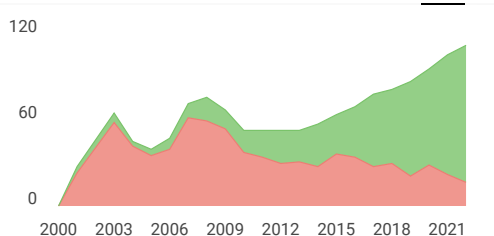
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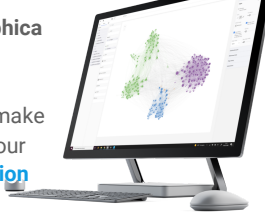
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